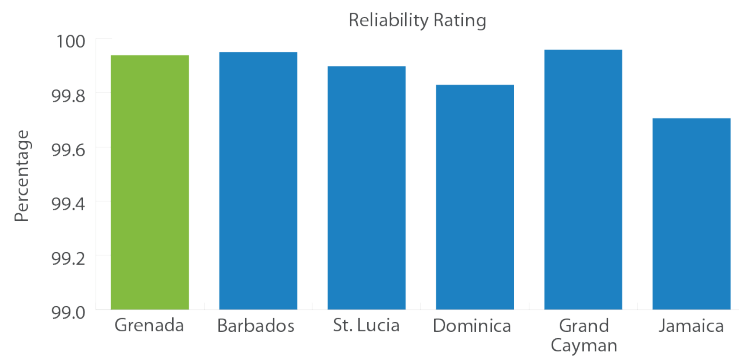


# Energising our Grenada

Grenlec is committed to providing reliable, high quality, affordable electric service to our residential and business customers. We work continuously to improve our service, control costs, and support the growth of our community. Our key performance indicators show that we are one of the best electric utilities in the Caribbean. We're proud to serve you.

## Reliability

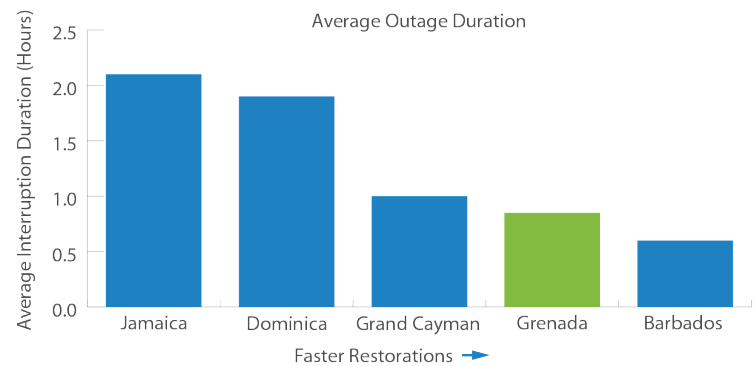
Grenlec serves 100% of Grenada with an industry-leading reliability rating of 99.94%.\*



\*The Average Service Availability Index (ASAI) is the industry reliability rating to measure electric service availability in 2010-13.

## Rapid Restoration

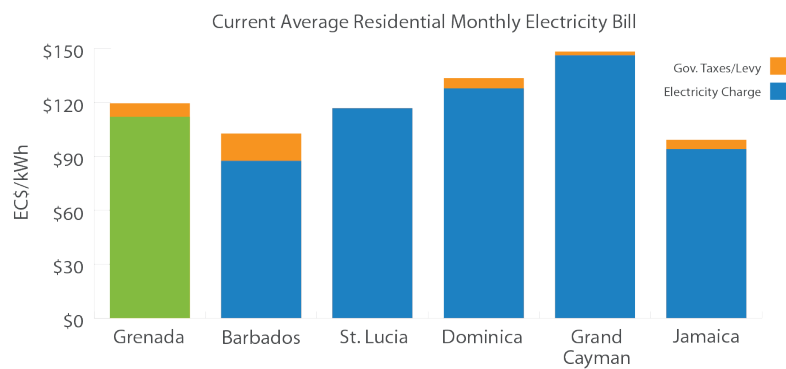
Grenada's down time is less than most other islands. Always-on is a 24/7 job.



The Customer Average Interruption Duration Index (CAIDI) is the amount of time that the average outage lasts in 2010-13.

## Caribbean Electricity Prices

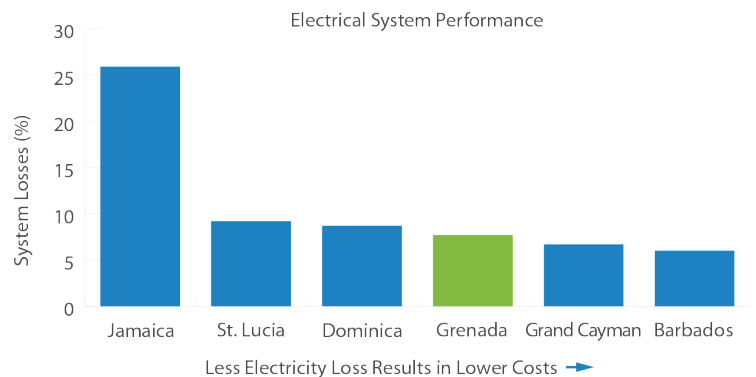
Grenada's electricity price is comparable to similar Caribbean islands.



The current average household monthly bill is based on Grenada's average residential monthly usage of 141 kWh/unit in 2015.

## System Performance

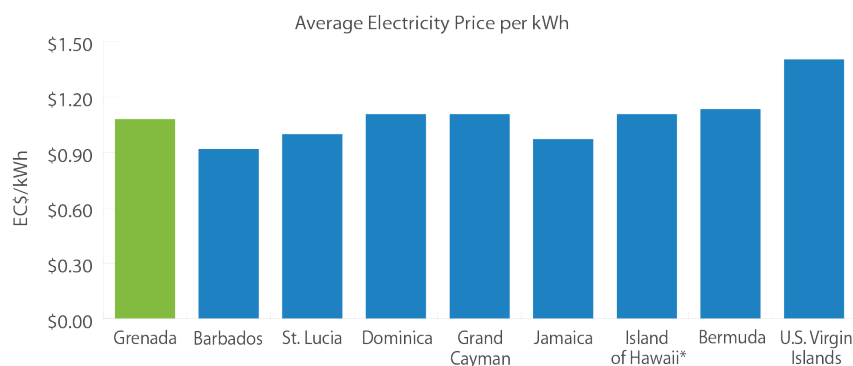
Grenlec's system losses are lower than most other islands, resulting in lower costs.



System Performance calculated for 2013.

## Worldwide Electricity Prices

Grenada's electricity price is on par with other island nations around the world.

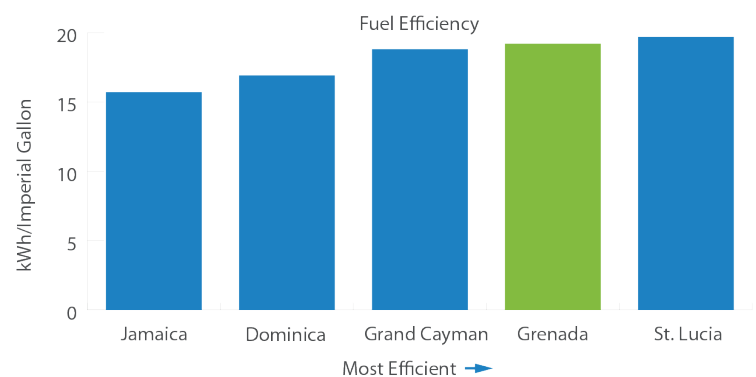


The Average Electricity Price per kWh is calculated using the utilities' 2013 gross annual revenue divided by kWh sales.

\*The price per kWh for the Island of Hawaii is the average for all rate classes.

## High Fuel Efficiency

Grenlec is one of the best performing, most efficient utilities in the Caribbean.



Fuel efficiency calculated for 2012-13.

With always-on reliability and highly dedicated employees, Grenlec, as one of the best electric utilities in all the Caribbean, is proud to support the growth and future of Grenada.

**grenlec**  
Serving the Nation  
[www.grenlec.com](http://www.grenlec.com)

